

# VG102

## Motorcycle GNSS Tracker

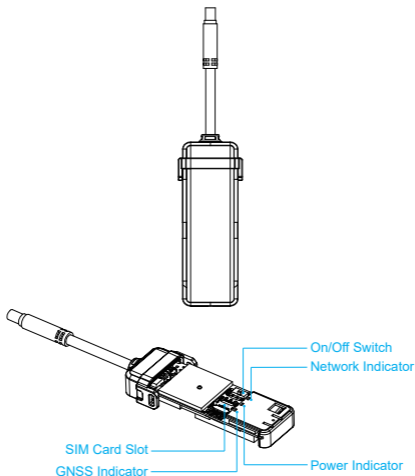
User Manual V1.0

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## Product overview

The VG102 is a compact 2G tracking terminal that is best suited for use in the two-wheeled motorcycle mortgage businesses. It has a built-in GNSS module that supports GPS and BeiDou to determine the location of a motorcycle in real time and a built-in relay that allows the manager or operator to remotely cut off the fuel supply to the motorcycle if an exception occurs. The VG102 also offers such features as historical trip playback and automatic power disconnection in the event of a low external battery. When an adapter cable compatible with your motorcycle is used, the VG102 can be a plug-and-track terminal without the hassle of wire cutting or other complicated steps.



# Packing List

VG102	1	Unit	/
Power cable	1	Pcs	Cable length

## Interface Specifications

### 7-PIN Version

Pin	Color	Description
V+	Red	Power + (9–30VDC)
V–	Black	Power – / GND
ACC	Orange	Motorcycle startup detection
Relay Input	White	Input terminal that is used to cut off the fuel supply to the motorcycle
Relay Output	Gray	Output terminal that is used to cut off the fuel supply to the motorcycle
TXD	Blue	Debug / Flash firmware
RXD	Green	Debug/ Flash firmware

### 8-PIN Version

Pin	Color	Description
V+	Red	Power + (9–30VDC)
V–	Black	Power – / GND

ACC	Orange	Motorcycle startup detection
Relay Input	White	Input terminal that is used to cut off the fuel supply to the motorcycle
Relay Output	Gray	Output terminal that is used to cut off the fuel supply to the motorcycle
TXD	Blue	Debug / Flash firmware
RXD	Green	Debug/ Flash firmware
BUZ	Yellow	Control buzzer

## LED Indication

### Red (Power)

On for 0.3s and off for 0.3s	Low internal battery
On for 1s and off for 3s	Fully charged
On for 0.1s and off for 3s	Work correctly
Solid on	Charging (whose priority is higher than that of the low internal battery item)
Off	Internal battery insufficient/ internal failure

### Blue (GNSS)

On for 0.3s and off for 0.3s	In search of GNSS signals
Solid on	Positioned fixed
Off	The GNSS module is in sleep or not working

## Green (Cellular)

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On for 0.3s and off for 0.3s	Network initializing
On for 1s and off for 3s	Receive network signals normally
On for 0.1s and off for 3s	Device online
Off	No cellular signals are received or no SIM card is attached

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## External Battery Status

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The red, green, and blue indicators are on for 3 seconds	Connect or disconnect the external battery
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### Note

The three indicators will go out after the terminal has been operating correctly for a while. They can be enabled to work for a while by disconnecting and reconnecting the external power supply, or you can send a command to make them always work.

# Introduction

## Specifications

Communication network	2G
Frequency bands	GSM 850/900/1800/1900MHz
GNSS	GPS + BDS
Positioning accuracy	< 2.5m CEP
TTFF (open sky)	Avg. hot start: 1s Avg. cold start: 32s
LED indication	GNSS (Blue) , Cellular (Green) , Power (Red)
Battery	270mAh/3.7V industry-grade Li-polymer battery
Operating voltage	9–30VDC
Ingress rating	IP66
Operating temperature	–20 °C to +70 °C
Product weight	40g
Dimensions	92x28x14mm

## Functions

Live tracking	The terminal is accurate to within 2.5m (CEP) radius under open sky.
Power-off alert	This type of alert is triggered by a sudden power disconnection or a cut of the connection cable.

Low external battery alert	This type of alert will be triggered if the terminal detects the voltage of the external battery is lower than a preset threshold.
Power-off due to low external battery	If the terminal detects that the voltage of the external battery is lower than a preset threshold, it will automatically disconnect from the external battery to protect the motorcycle battery from overdischarge.
Remote fuel cutoff	If the terminal detects an exception of the motorcycle, it will notify the user, who can send a command to request the terminal to cut off the fuel supply to the motorcycle.
Vibrating alert	This type of alert will be triggered if the terminal detects any unexpected vibration of the ignition-off motorcycle.

## Installation

### Terminal Check

Visually check if the terminal is in good condition and if all accessories are included.

### SIM Card Attachment

Prepare a standard SIM card. For the card size, see the following figure:



Standard ×

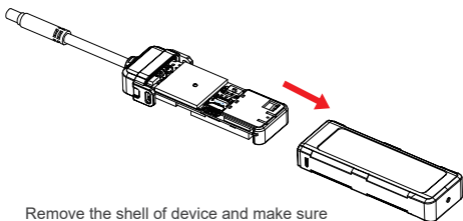


Micro ×

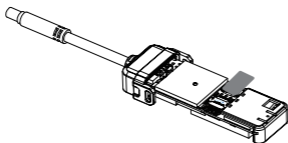


Nano ✓

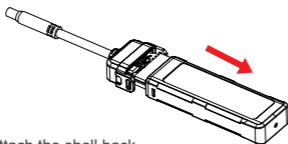
Attach the SIM card, as shown in the following figure:



Remove the shell of device and make sure the switch is OFF



Insert SIM card into the slot and toggle the switch to ON



Attach the shell back

**Note:**

The SIM card must be inserted correctly, has GPRS services activated, and is not in arrears. Before removing the SIM card, make sure that the external power supply is disconnected and that the internal battery switch is in the OFF position.



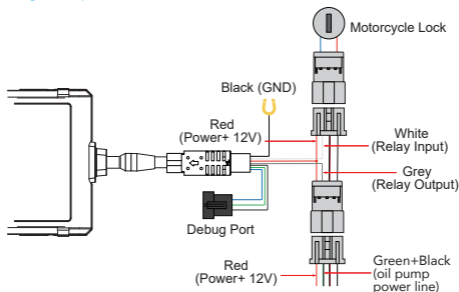
# Wiring Diagram

## Motorcycle Wiring Diagram

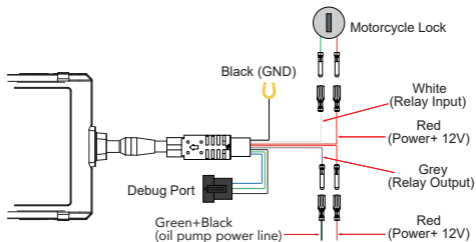
The power cable for the motorcycle is customized according to the model, which enables you to easily install the terminal without the hassle of wiring cutting or other complicated steps.

**Note: The line order or interface form may vary with the model.**

Wiring example : Honda Beat 110cc



Wiring example : Yamaha Mio 125cc



## Automobile Wiring Diagram

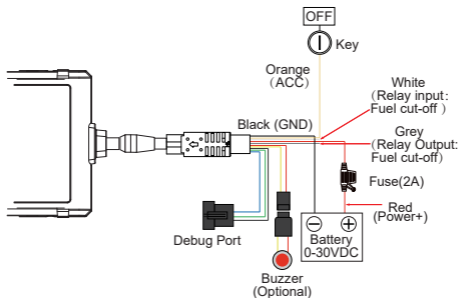
Tips for finding the right wires:

1. Use a multimeter to find out the positive and negative of vehicle battery.

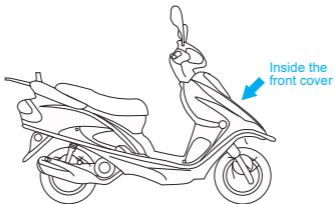
**Note:** The battery voltage will display on the multimeter regardless of the ignition status of the automobile.

2. The way to find the ACC wire: Connect the black probe of the multimeter to the negative, and connect the red probe to a random wire. If the random wire is the ACC wire, then the reading on the multimeter is 0V if the ignition key is in the OFF position and the reading on the multimeter is the supply voltage when the ignition key is turned to the ON position.

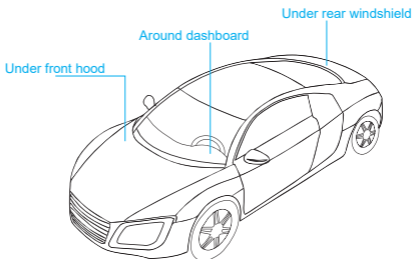
3. Connect the two connectors together, if the vehicle has no connector, please connect the terminal's wires to corresponding vehicle wires.



## Installation Diagram for Motorcycles



## Installation Diagram for Automobile



### Note:

1. The device should face up to sky.
2. Metal thermal barrier or heating layer, which are always installed on windshield, may affect the signal, please avoid installing the device under these objects.

# Platform Operations

## Logging In to the Platform

You can configure and control the terminal via the platform designated by your dealer.

You can download the mobile app via the URL provided by your dealer.



iOS



Android

## Battery Safety

Please use batteries that are specified by the manufacturer of the terminal. The use of any non-original accessories will void the warranty services. The manufacturer will assume no repair liabilities for damages resulting from the use of non-original accessories.

- Avoid metal objects as they may cause short circuits on battery contacts.
- Do not bend or forcibly open the battery.
- Do not soak the battery in water or expose it to fire.
- It is forbidden to use batteries that are deformed, discolored, spilled, or package-damaged.
- It is forbidden to disassemble or modify the battery.

## Troubleshooting

When an issue arises with the device, you can troubleshoot it by the following solution. If the issue persists, please don't hesitate to contact your dealer or service provider.

Issues	Description	Solutions
Poor satellite signal	The terminal may be used in a place where the satellite signals cannot be perfectly penetrated, such as at lower stories of a high-rise building or in a basement.	Try it in a place where satellite signals can be well received.
	The terminal is facing downward or is blocked by metal objects.	Adjust the terminal so its front side facing upward or install it in another position.
Power-on failure	The internal battery is low.	Connect the device to an external power source to recharge the battery.
	Fuse burn-out	Contact your dealer for a replacement.
Failure to access the network	The SIM card is attached incorrectly.	Re-attach it.
	The metal side of the SIM card is stained.	Wipe it with a clean cloth.
	The SIM card is damaged or invalid.	Replace it.
	The terminal is out of the cellular service area.	Try it in a service area.
	The signal is poor.	Try it in an area with strong signals.
	The contact is poor.	Check if the power cable is connected securely.
Failure to query a location	Your SIM card has no GPRS services activated.	Please contact the network operator and activate GPRS services.
	The SIM card is in arrears.	Recharge it.
	The terminal doesn't respond to a command.	Check to ensure that the terminal can access the network and the SIM card is activated with text feature.

## Warranty instructions

1. The warranty is valid only when the warranty card is properly completed, and upon presentation of the proof of purchase consisting of original invoice indicating the date of purchase, model and serial No.of the product. We reserve the right to refuse warranty if this information has been removed or changed after the original purchase of the product from the dealer.
2. Our obligations are limited to repair of the defect or replacement the defective part or at its discretion replacement of the product itself.
3. Warranty repairs must be carried out by our Authorized Service Centre. Warranty cover will be void, even if a repair has been attempted by any unauthorized service centre.
4. Repair or replacement under the terms of this warranty does not provide right to extension or renewal of the warranty period.
5. The warranty is not applicable to cases other than defects in material, design and workmanship.

## Maintenance Record

Date		Service by	
Product Model			
IMEI Number			
Failure Description			
Comments			